

Privacy Policy

Effective Date: February 21, 2026

Desert Oasis Cleaning & Facilities (“Company,” “we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, request services, or communicate with us.

By using our website and services, you agree to the practices described in this policy.

1. Information We Collect

Information You Provide to Us

When you:

- Request a quote
- Book services
- Make a payment
- Subscribe to emails or SMS
- Contact us

We may collect:

- Full name
 - Email address
 - Phone number
 - Service and billing address
 - Payment information
 - Business name (if applicable)
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2. Website Hosting & Payment Processing

Our website is hosted on the Wix.com platform. Wix provides us with the online platform that allows us to offer and sell our services.

Your data may be stored through Wix's data storage, databases, and general applications. They store your data on secure servers behind a firewall.

Payments are processed through Wix Payments or integrated third-party payment providers (such as Stripe or similar providers). We do not store full credit card numbers on our servers.

These providers maintain their own privacy and security practices.

3. Automatically Collected Information

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device type
- Pages visited
- Date and time of visit

This data helps us improve website performance and marketing effectiveness.

4. Cookies & Advertising Tools

We may use:

- Cookies
- Google Analytics
- Google Ads
- Meta (Facebook) Pixel

These technologies help us:

- Analyze traffic
- Improve user experience
- Deliver relevant advertisements

You may disable cookies through your browser settings. Our website may also display a cookie consent banner in accordance with applicable laws.

5. How We Use Your Information

We use your information to:

- Schedule and manage cleaning services
- Process payments
- Communicate appointment confirmations and reminders
- Send marketing emails or SMS (with your consent)
- Improve our services and marketing
- Comply with legal obligations

We do not sell your personal information.

6. SMS & Email Communications

By providing your phone number or email address, you consent to receive service-related communications and, if opted in, promotional messages.

You may opt out at any time:

- Email: Click “unsubscribe”
- SMS: Reply “STOP”

Message and data rates may apply.

7. California Privacy Rights

If you are a California resident, you may request:

- Access to the personal information we hold about you
- Correction or deletion of your data
- Information about how your data is used

To submit a request, contact:

info@doasiscleaning.com

We will verify your identity before fulfilling your request.

8. Data Security

We implement reasonable safeguards to protect your information. However, no online transmission is completely secure.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted with a revised effective date.

10. Contact Information

Desert Oasis Cleaning & Facilities

info@doasiscleaning.com

254-669-5131